

**ARE YOU
PROVIDING**

REASONABLE

ADJUSTMENTS

**IN YOUR
ROLE?**

DO YOU KNOW WHAT THEY ARE?

Health and care staff and services have a legal duty to provide reasonable adjustments under the Equality Act 2010.

Find out more about why Reasonable Adjustments are beneficial to you and the people you care for and resources to support you by scanning the QR code or visiting www.necdnetwork.co.uk/work-programmes/reasonableadjustments

REASONABLE

ADJUSTMENTS

North East and North Cumbria

SCAN ME →



WHAT ARE

REASONABLE

ADJUSTMENTS

Reasonable adjustments are a legal requirement to make sure health services are accessible to all disabled people (Equality Act 2010). This includes people with a physical disability, sensory disability, learning disability or a long term condition such as dementia.

The NHS must make it as easy for disabled people to use health services as it is for people who are not disabled. This is called making reasonable adjustments. These could be things like:



Making sure there is wheelchair access



Providing easy read appointment letters



Giving someone a priority appointment if they find it difficult waiting in their GP surgery or hospital



Longer appointments if someone needs more time with a doctor or nurse to make sure they understand the information they are given



A number of changes that require significant planning across the health and care team to enable access to an appointment

It is really important to listen to people, families and carers about what reasonable adjustments people might need.

By identifying the need, providing the reasonable adjustment in a timely and effective manner and documenting and sharing it this can lead to improvements in the individuals health and wellbeing and also to:

- Build relationships with people and the families you care for
- Improve experiences of people accessing health & care
- Improve DNA rates
- Improve experience of health & care professionals

All staff have a role to play in ensuring reasonable adjustments are identified, documented and provided.

Are you providing Reasonable Adjustments in your organisation?

The North East & Cumbria Learning Disability Network is leading some work in relation to reasonable adjustments across the North East North Cumbria including the roll out of the reasonable adjustment digital flag.

You can find out more about the work they are doing and the resources to support you, your organisation and the people and their families you care for by scanning the QR code or going to: www.neclidnetwork.co.uk/work-programmes/reasonableadjustments

