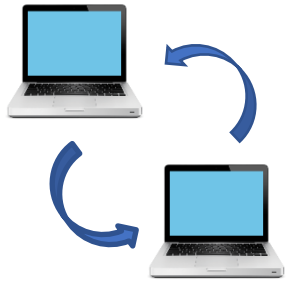


Reasonable adjustments digital flag Stakeholder event

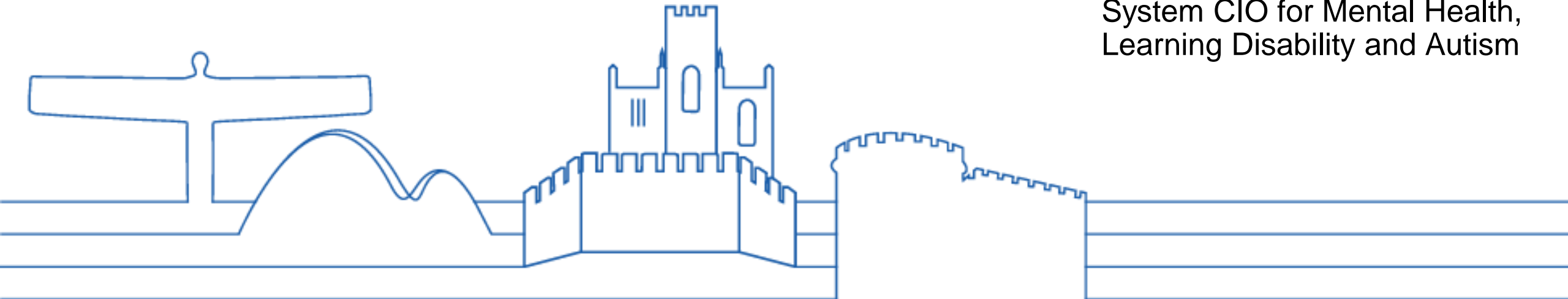


North East and
North Cumbria



Digital Update – January 2024

Darren McKenna
System CIO for Mental Health,
Learning Disability and Autism

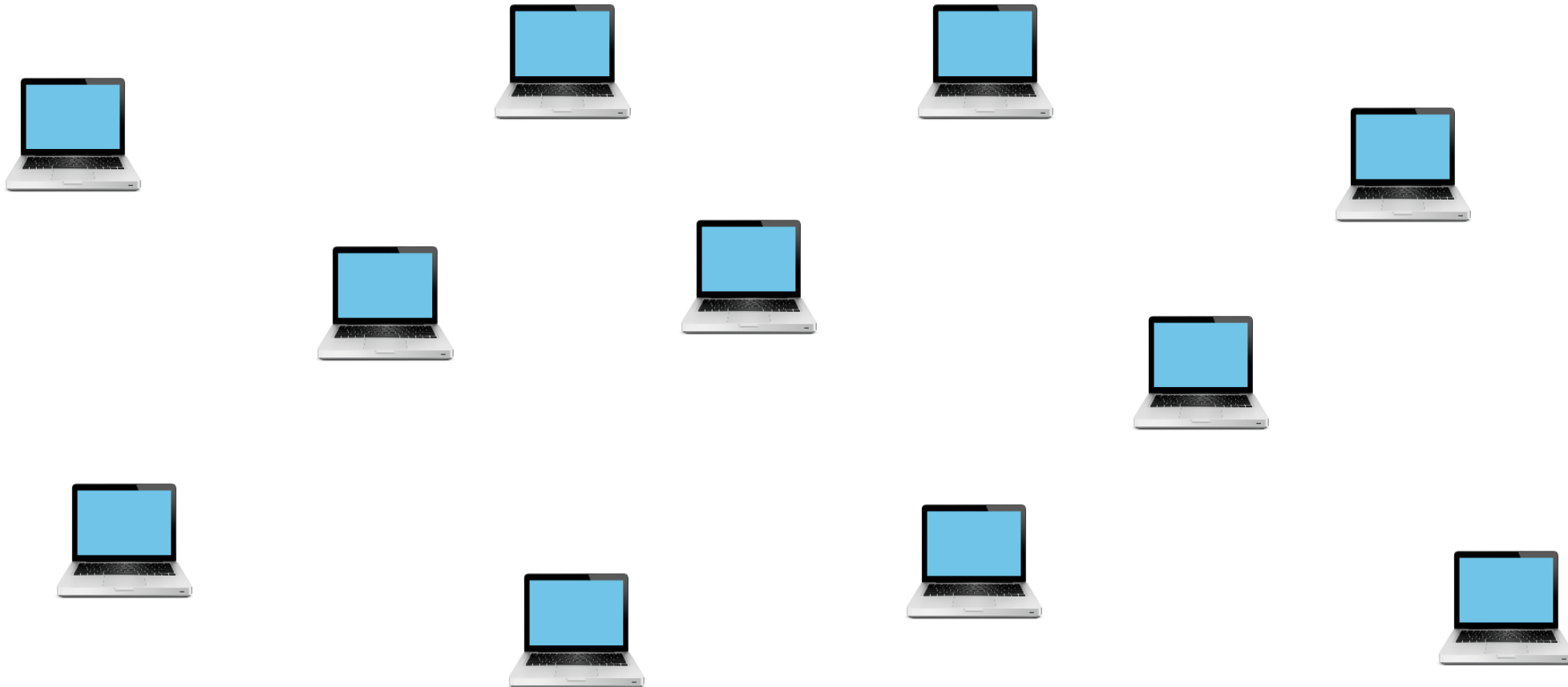


NHS computer systems...



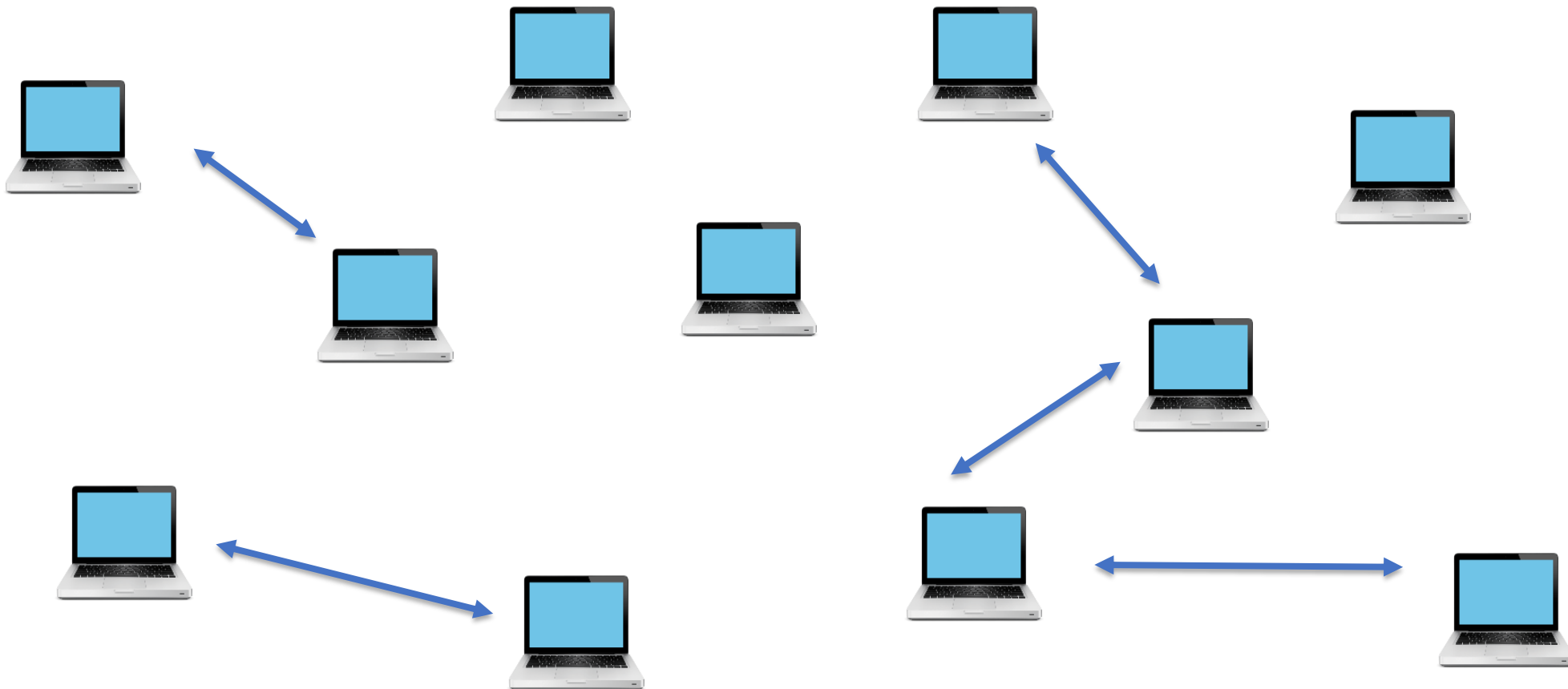
North East and
North Cumbria

The NHS uses lots of different computer systems.....



NHS computer systems...

But they don't always speak to each other.....



NHS computer systems...

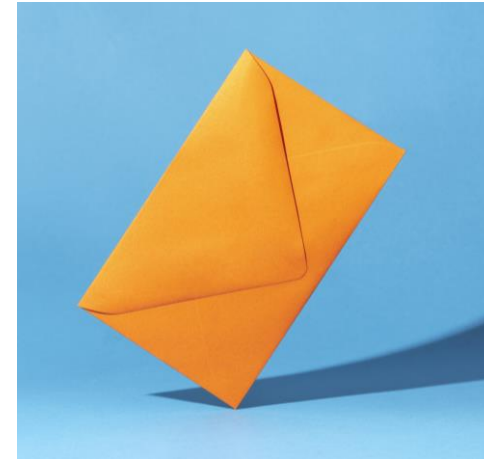


North East and
North Cumbria

This means you may have to tell people looking after you the same things over and over again.



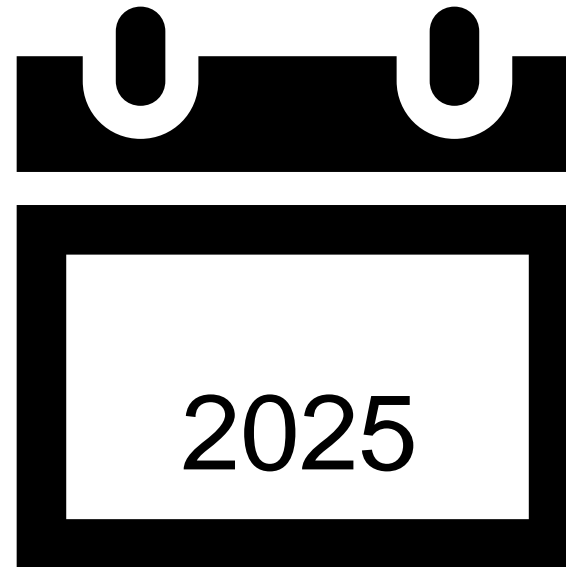
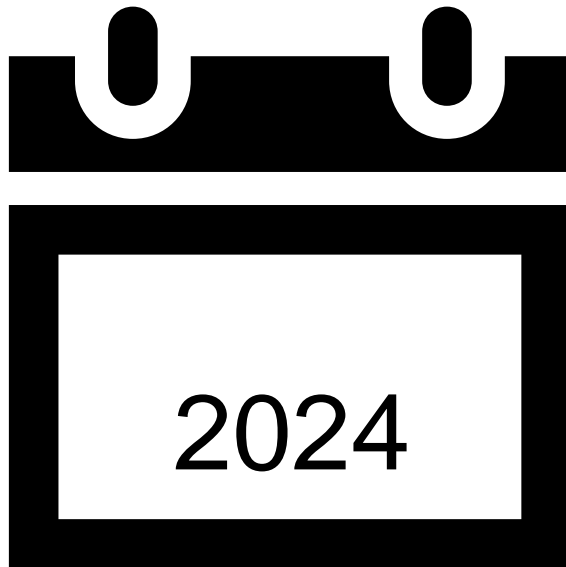
For example, you may tell your Doctor in your local GP surgery that you need afternoon appointments.



But your local hospital does not know this and sends you a morning appointment.

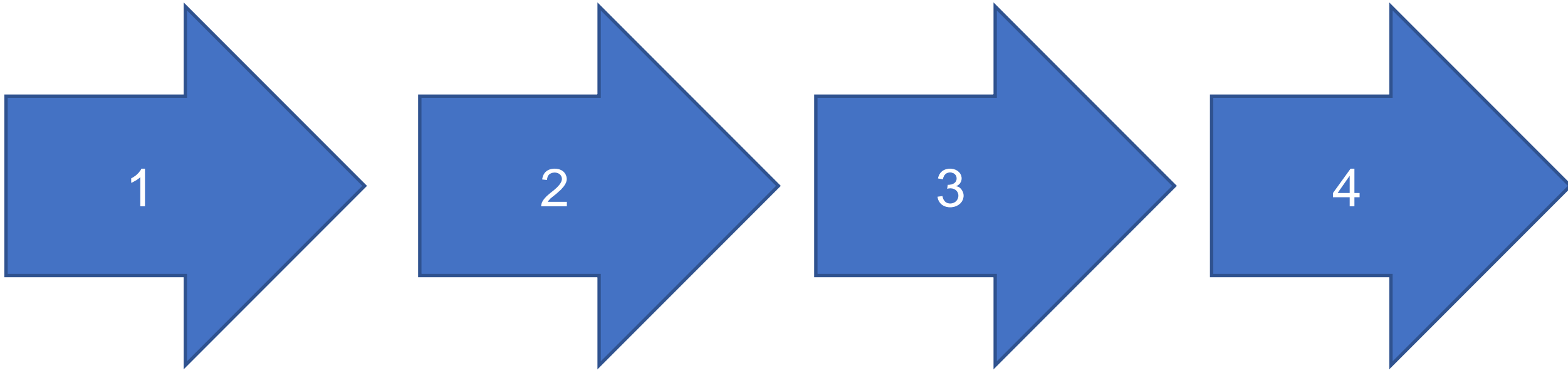
Reasonable Adjustments

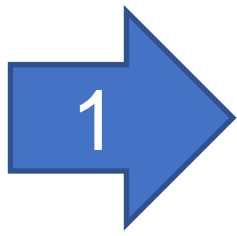
We want to fix this with Reasonable Adjustments Digital Flags....but it will take a little bit of time.



Reasonable Adjustments

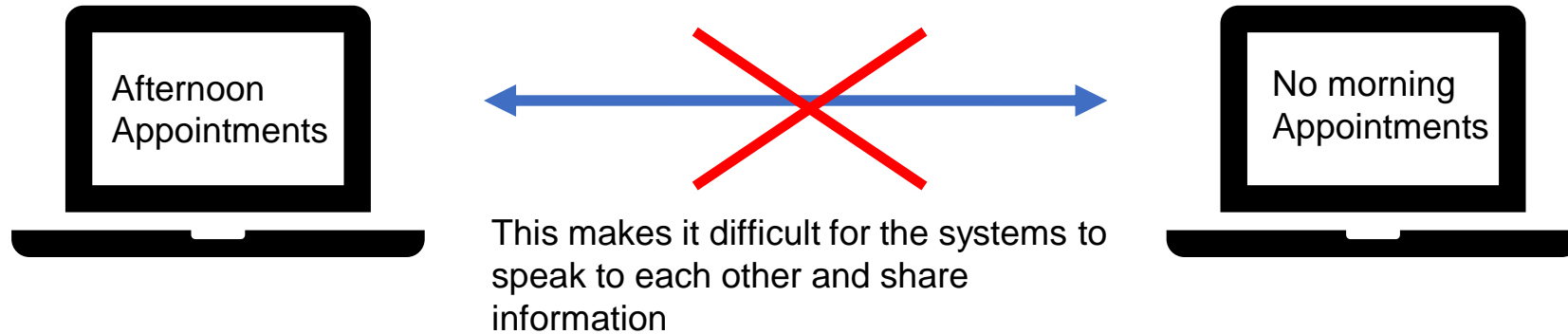
We have a 4 step approach to join up our digital systems...



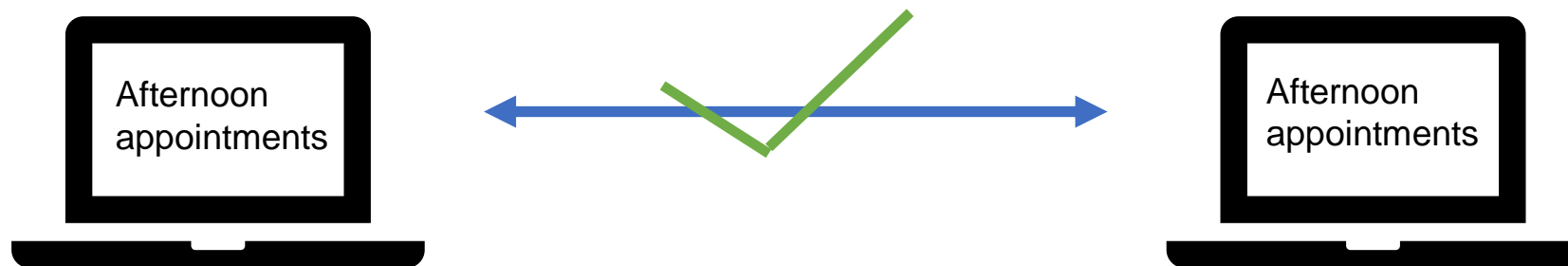


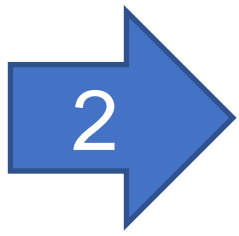
Standardise recording

At the moment, different systems record the same information in different ways



If we record the same information in the same way on every system they will be able to talk to each other





Consent

To get ready for sharing, when collecting reasonable adjustment information we also need to check if the person is happy to share their information with others...





Local sharing

The next step is sharing the information so that each organisation knows what adjustments are needed.

We could do this in different ways.....

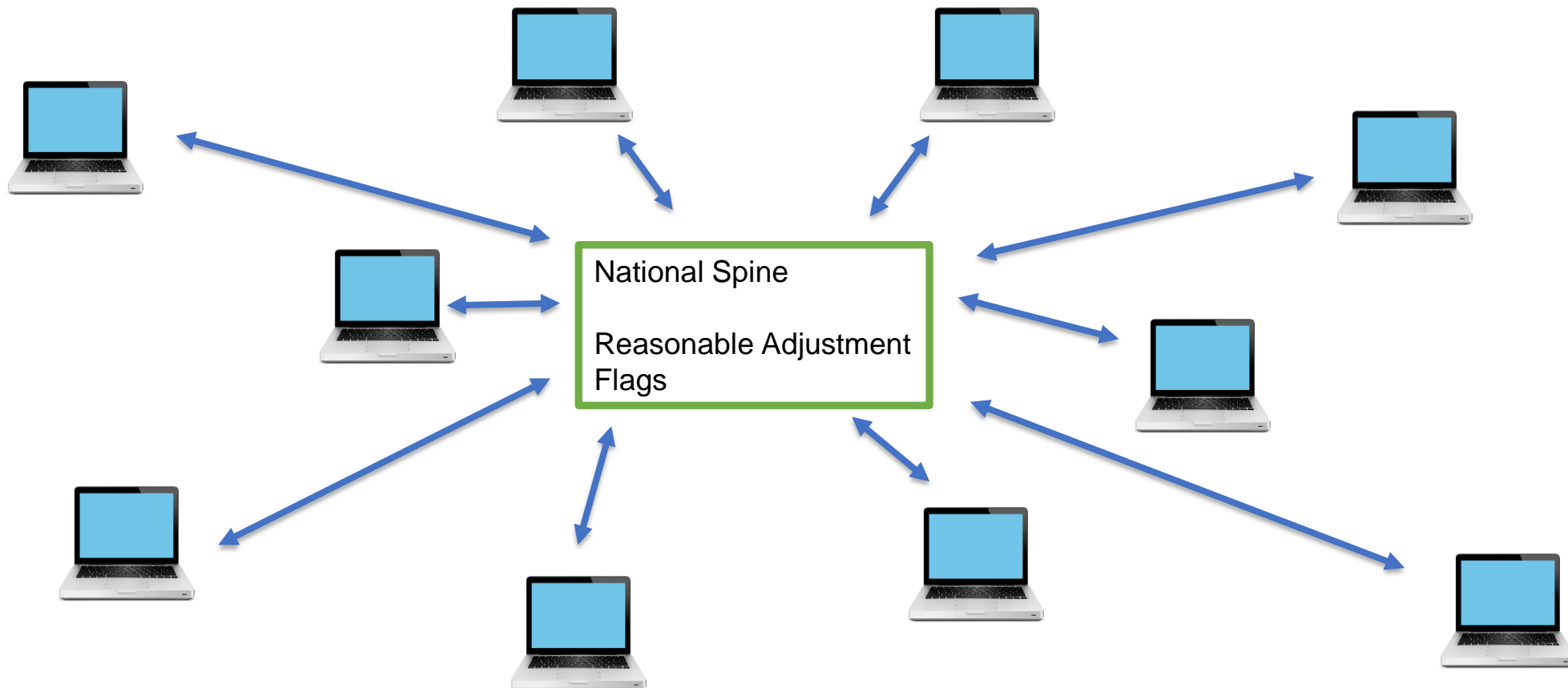


Include Reasonable Adjustment information on referral letters



Using the Great North Care Record which helps link all the different computer systems together in the North East and Cumbria

Eventually we want to record Reasonable Adjustment information once on a national system called the spine and then share this with anyone who needs to know....



The Future

In the future this means when you have told one person about adjustments, the computer systems will share this information so everyone knows.



For example, you may tell your Doctor in your local GP surgery that you need afternoon appointments.



Your local hospital systems now know this and now sends you an afternoon appointment.

Progress - nationally



Work has started on technical developments to share Flags



System suppliers have started working on this...but it will take time to be available everywhere.

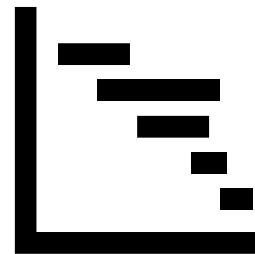


The national digital connectors (called APIs) are also being worked on now

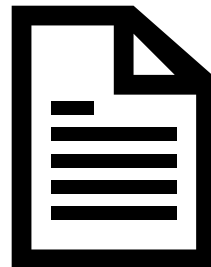
Progress - our region 1



Local NHS organisations are working with their systems suppliers.



They are developing plans to rollout Reasonable Adjustment Flags.



Initially, sharing will be "low tech" for example, including Reasonable adjustment info on referral letters

Progress - our region 2



North East and North Cumbria



We are working to share information using The Great North Care Record during 2024

More and more local systems will connect to the national spine during 2024 and beyond.



Questions





**North East and
North Cumbria**

Questions

Darren.McKenna1@nhs.net
@DMcKennaTweets

