

Reasonable Adjustment Digital Flag. What are we doing?

REASONABLE

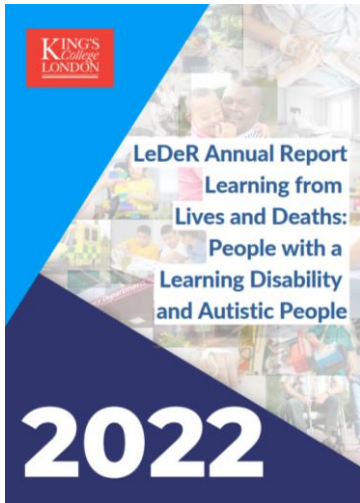
ADJUSTMENTS

North East and North Cumbria

www.neclldnetwork.co.uk

[@neclldnetwork](https://twitter.com/neclldnetwork)

LeDeR – Learning from the lives and deaths of people with a learning disability and autistic people



The LeDeR programme led by NHS England and in the North East and North Cumbria delivered by the Learning Disability Network.

LeDeR works to:

Improve care

Reduce health inequalities

Prevent people with a learning disability and autistic people having early deaths



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LeDeR report 2022 – key findings from reviews



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Personalised reasonable adjustments were highlighted as crucial tools to support people.



CARE PACKAGE

8 out of 10 of reviewers indicated that the **care package provided met the needs of the individual** in deaths in 2022.



PROBLEMS WITH CARE

Organisation systems and processes were the most commonly reported area of problems with care.



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Diamond standard care pathways



Acute care

[Learning Disability Diamond Standard Acute Care Pathways](#) « [Learning Disability Network \(neclnetwork.co.uk\)](#)

Primary care

[Learning Disability Primary Care Diamond Standard Health Pathways](#) « [Learning Disability Network \(neclnetwork.co.uk\)](#)

Maternity

[Learning Disability Maternity Diamond Standards](#) « [Learning Disability Network \(neclnetwork.co.uk\)](#)



Prevention of Adult Not Brought strategy



- Raise awareness of the adult not brought code



- Raise awareness of reasonable adjustments

- Support services to identify those at risk of not being brought to appointments and mitigating risks

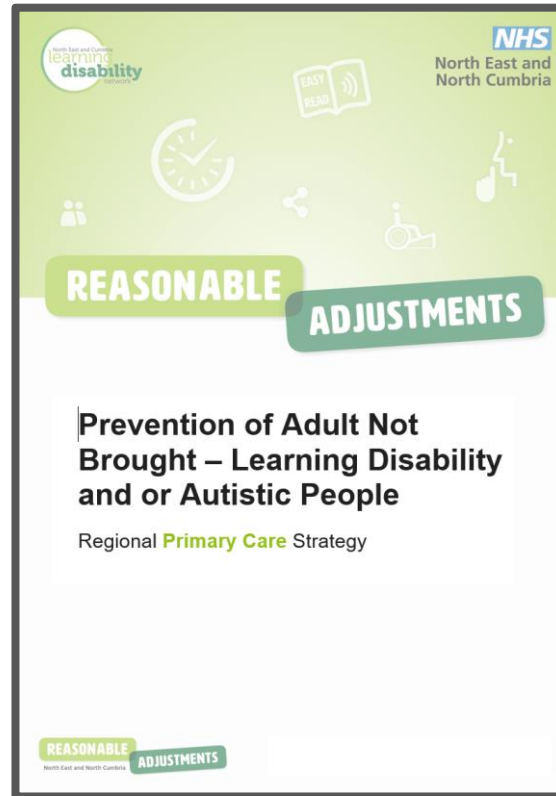
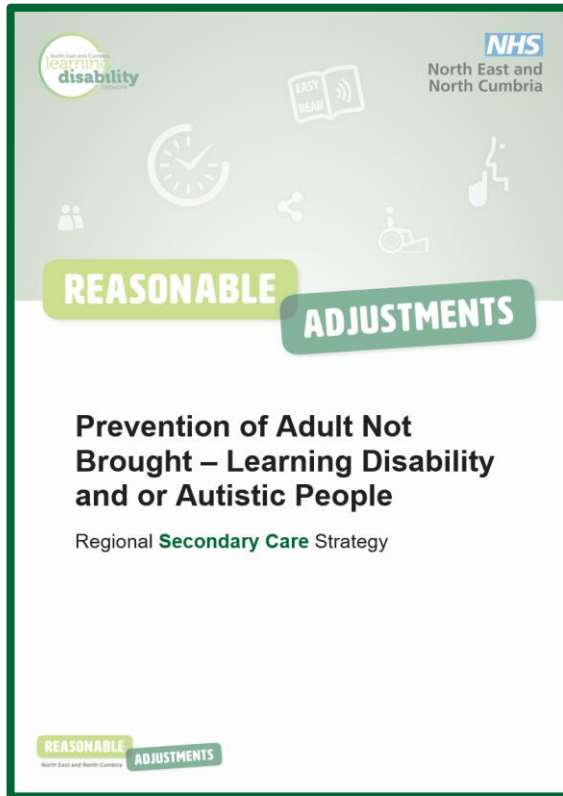


- Improving whole workforce education in relation to reasonable adjustments



- Link with the national reasonable adjustment flag and Learning Disability Autism Awareness Training

Prevention of Adult Not Brought



Prevention of Adult Not Brought can be found at

www.necdnetwork.co.uk/work-progamems/reasonableadjustments/panb



Reasonably adjusted respiratory clinics



A video and toolkit to support organisations to consider how to set up a reasonably adjusted clinic



Developed by Emma Cheetham from the Network and NHS South Tyneside and Sunderland Foundation Trust



Aims to help health and social care professionals to better support patients with a learning disability



Although asthma focused, the learning and materials can be adapted for use across other long term condition areas



Reasonably adjusted clinics can support more than just the learning disability population



[Reasonably Adjusted Clinic for Patients with a Learning Disability – Toolkit « Learning Disability Network \(neclnnetwork.co.uk\)](http://neclnnetwork.co.uk)

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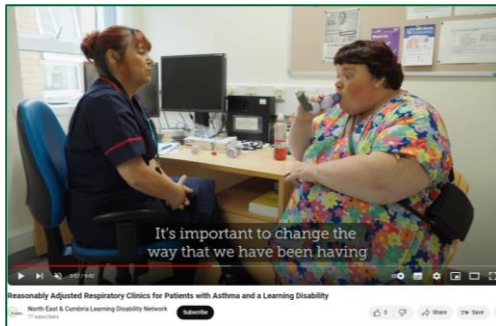
Reasonably Adjusted Clinic for Patients with a Learning Disability – Toolkit « Learning Disability Network (neclidnetwork.co.uk)

Reasonably adjusted respiratory clinics



Reasonably Adjusted Clinic for Patients with a Learning Disability - Toolkit

- 2023.11.30 Reasonably adjusted clinic toolkit v1.0



Reasonably Adjusted Clinic for Patients with a Learning Disability - Films

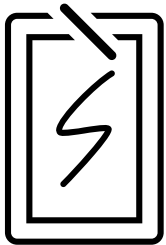
- Film showcasing a reasonably adjusted respiratory clinic
- Film showcasing the patient voice of reasonably adjusted respiratory clinic



Referral forms – urgent cancer referral forms



Fast Track Suspected Cancer referral forms – Agreed for use across the region. For use integrated in GP clinical systems EMIS and System One.



Currently reviewing to expand the reasonable adjustments information included, and link SNOMED codes.

[FINAL Reasonable adjustment SNOMED codes](#)



Referral forms – urgent cancer referral forms



[Supporting Primary Care - Northern Cancer Alliance Northern Cancer Alliance](#)

NHS



Fast Track Suspected Cancer Referral Forms

[Fast Track Suspected Cancer Referral Forms - Northern Cancer Alliance Northern Cancer Alliance](#)



Reasonable adjustments campaign

Julie Tucker, Kirsty Greenwell
North East and Cumbria Learning Disability
Network

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Why a reasonable adjustments campaign

What our experts said:



Some people know what a reasonable adjustment is, but a lot of people do not know



Once explained people understand what is meant, but not the term reasonable adjustment

Unsure what is a reasonable adjustment



There was some feeling that reasonable adjustments is just a policy that is talked about but not put into action.

Why a reasonable adjustments campaign?

For the public:



Help people to understand the term reasonable adjustments

Help people understand what reasonable adjustments are



Help people understand when they are entitled to reasonable adjustments



Help people to ask for reasonable adjustments

Why a reasonable adjustments campaign? For health and social care staff:



Help staff to understand the term reasonable adjustments

Help staff understand what reasonable adjustments are



Help staff to embed reasonable adjustments into everyday practice

Resources available

Reasonable Adjustment Campaign « Learning Disability Network (neclidnetwork.co.uk)



Under the Equality Act 2010 the NHS must make it as easy for disabled people to use health services as it is for people who are not disabled.

This is making reasonable adjustments. People with a physical disability, sensory disability, learning disability or long-term condition such as dementia are entitled to reasonable adjustments. Adjustments remove barriers disabled people face. **For example:**

Providing information in an easy read format



Installing a ramp



Providing a longer appointment time



Providing a quiet room for people to wait in



Working with health workers to co-ordinated supported care



Reasonable adjustments are individual and should be tailored to the person. www.neclidnetwork.co.uk/work-programmes/reasonableadjustments [@neclidnetwork](https://twitter.com/neclidnetwork) England.learningdisabilitynetwork@nhs.net

It's really important to tell your health and care professionals the reasonable adjustments you or the person you care for need.

Name:

The reasonable adjustments I need are...

Date:



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National resources



Training resources

Available from April 2024



Communications campaign

Started with the LeDeR report in 2023

National awareness campaign to begin in Spring 2024



Futures platform

Reasonable Adjustment Digital Flag (RADF) platform to support with the implementation phase - FutureNHS Collaboration

Platform



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What can you do?



Raise awareness of reasonable adjustments campaign



Ask about reasonable adjustments

Share information on reasonable adjustments



Look at your work and where reasonable adjustments and the flag fit into it

Any questions



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[Reasonable Adjustment Campaign « Learning Disability Network \(necldnetwork.co.uk\)](http://necldnetwork.co.uk)