

Reasonable adjustments digital flag webinar – Questions and Answers

What frequency should the eLearning be repeated?

eLearning is once only.

It can be found on the ESR (electronic staff record) and at elearning for health [Reasonable Adjustment Digital Flag - elearning for healthcare \(e-lfh.org.uk\)](https://www.elearningforhealth.org.uk/)

Link for the RADF film/ plays would be really helpful?

The films developed by the Lawn Mowers theatre company can be found at [North East & Cumbria Learning Disability Network - YouTube](https://www.youtube.com/watch?v=...)

Is the reasonable adjustments digital flag aligned to the Accessible Information Standard (AIS) and is the NHS England AIS Review still going to be published?

The reasonable adjustments digital flag builds on the AIS. The review is still being undertaken by the AIS team, but hopefully looking at publication shortly. We (RADF team) have been working with them as there are clear interdependency between our two projects.

Have you got a format for that letter (letter sent to patient asking if they require reasonable adjustments) that you sent out to patients proactively?

The letter is available on the NHS Futures site, search reasonable adjustments digital flag and look in the Good Practice Resource Package under "Identify"

Where will the policy be housed once completed please?

Policy will be on NHS Futures

Will the resources PRIMIS have developed for EMIS users be available for system 1?

There will be a System 1 offering being developed by CDRC

How does this information feed into secondary care?

The templates the PRIMIS team showed are for Primary Care/GPs. Each hospital and community provider in the region will be doing similar work on their systems with their suppliers to capture the same information using the same codes.

When the technical APIs become available later in the year they will be adopted system by system and we will see the information starting to join up and flow between different organisations.

Also in the North East and Cumbria we are planning to connect the national information/API to the Great North Care Record to help digitally share information whilst everyone is connecting up their systems.

We are also looking to develop an ICB wide dashboard to show the uptake and recording of information by GP practices. This will help us support areas that aren't recording the codes as well as other areas. Hoping to have this up and running before the end of the year.

Can staff from Learning Disability residential homes recommend reasonable adjustments

Absolutely - we want adjustments on the record: and anyone can present these for patients; we would just need to ensure we could record consent/ best interests. This is key to getting people on the register and help remove those barriers to care